



HORIZON INTERNATIONAL WAREHOUSING PRESENTATION

INTRODUCTION



“Starting out at Heathrow in 1991, we have grown to become a leading global provider of innovative freight forwarding, logistics and supply chain solutions.

Although our continuous investment in our infrastructure and IT systems has been important for our growth, it is our talented and dedicated team that has been key to our success.

Whether you’re our customer, staff or supplier, we remain committed to you. And we promise to always strive to be the best, exceed expectations and to never become complacent.

Thank you for being part of our success story so far.”

A handwritten signature in black ink, appearing to read 'Nigel Davies', written in a cursive style.

 **Nigel Davies**
Founder & Chairman

COMPANY PROFILE



- Founded in 1991 in London.
- One of the largest privately-owned logistics & global supply chain management groups, with one of the most extensive footprints.
- Together with our sister company, Sea Air Logistics, employs 500 people in Europe, USA & Asia.
- Trusted partner to our clients, including many of the world's major brands & corporations.
- Recipient of a series of awards, including London Stock Exchange Group's "Top 1000 Companies to Inspire Europe" & Sunday Times "Fasttrack 200".
- Excellent staff retention. Many team members have worked with us for +20 years.
- Horizon truly is *"the global supply chain company that speaks your language"*.

■ ABOUT US

OUR ACCREDITATIONS

Horizon has a number of membership and professionally accredited credentials to help people identify our level of expertise. Here are just a few of our accreditations and memberships.



AEO
AUTHORISED
ECONOMIC
OPERATOR



CT-PAT
CUSTOMS TRADE
PARTNERSHIP
AGAINST
TERRORISM



UKWA
UK WAREHOUSE
ASSOCIATION



WCA
WORLD CARGO
ALLIANCE



IATA
INTERNATIONAL AIR
TRANSPORT
ASSOCIATION



TSA
TRANSPORTATION
SECURITY
ADMINISTRATION



DOT
DEPARTMENT
OF TRANSPORT



ISO 9001



HAFFA
HONG KONG
ASSOCIATION OF
FREIGHT
FORWARDERS



NVOCC
NON-VESSEL
OPERATING
COMMON
CARRIER



TAPA
TRANSPORTATION
ASSET PROTECTION
ASSOCIATION



FIATA
INTERNATIONAL
FEDERATION OF
FREIGHT FORWARDERS

■ ABOUT US

OUR HISTORY

1991 HORIZON COMMENCES TRADING IN LONDON UK	1995 ESTABLISHED FAR EAST NETWORK	1997 MOVED INTO NEW LONDON HEATHROW HQ	2003 OPENED FIRST OCEANFREIGHT OPERATION	2005 INTRODUCED OCEAN FREIGHT CONSOLS	2006 OPENED NETHERLANDS, JAPAN & SPAIN.	2008 JOINED WCA GLOBAL AGENCY NETWORK
2009 OPENED LOS ANGELES & MIAMI	2010 OPENED SALT LAKE CITY OFFICE	2011 OPENED SUPPLY CHAIN DEPARTMENT	2011 OPENED CHICAGO OFFICE	2013 ESTABLISHED HICLOUD – ENTERPRISE SUPPLY CHAIN SYSTEM	2014 OPENED NEW YORK OFFICE	2014 LAUNCHED TRANSATLANTIC CONSOL SERVICES
2015 LAUNCHED EFULFILMENT SERVICES	2017 OPENED NEW UK FULFILMENT & OCEAN FREIGHT HUB	2018 INCLUDED IN PRESTIGIOUS LIST “TOP 1000 COMPANIES TO INSPIRE”	2018 OPENED DUBLIN OFFICE	2019 HORIZON RE-BRANDING	2019 INCLUDED AGAIN “TOP 1000 COMPANIES TO INSPIRE”	

LOGISTICS



E-FULFILMENT

Our e-Fulfilment solutions, powered by cutting-edge technology, connect the fulfilment, delivery and returns process directly to your web cart.



WAREHOUSING

Do you require long-term storage? Horizon International provides a wide range of warehousing facilities, warehouse-management systems and support solutions to meet the requirements of your supply chain.



DISTRIBUTION

Distribution services play an essential part in our logistics solutions. Planning and Network optimisation drive the all-important cost-effective features that characterise our service offering.



ADDED VALUE

As our customers adapt to their rapidly changing business environments, we are continuously developing new services to meet their demands and keep them at the vanguard of their respective industries.

■ AIRFREIGHT

SPARE PARTS LOGISTICS

Our dedicated Spare Parts Logistics Team offer customers a unique and seamless Distribution Management and Inventory Management Service.

With strategically placed inventory locations, complemented by our warehouse management software, we are able to get your emergency spare parts to their specified destinations.



CINEMA LOGISTICS

- INVENTORY HELD IN MULTIPLE SITES
- OPERATES 24/7/365
- ONLINE INVENTORY MANAGEMENT & ORDERING
- LIVE VISIBILITY VIA HICLOUD SPARE
- DELIVERY TO THEATRE WITHIN 4 – 6 HOURS IN WESTERN EUROPE

E-FULFILMENT

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OUR SERVICES INCLUDE



STORAGE & INVENTORY MANAGEMENT

Horizon offers both long-term storage & order fulfilment for fast moving consumer brands.



PICK & PACK

Our technology integrates with your online store, to automatically receive orders. We then pick, pack and ship 98% of them on the same day, with 99% accuracy.



RETURNS MANAGEMENT

We receive and process returns quickly, enabling you to refund customers and re-stock products fast.

E-FULFILMENT

Our e-Fulfilment solutions, powered by cutting-edge technology, connect the fulfilment, delivery and returns process directly to your web cart.

OUR SERVICES INCLUDE



INBOUND INVENTORY

Horizon will manage your entire supply chain from overseas factory door through to final-mile delivery, removing unnecessary links and associated costs.



DESPATCH

Distribution services play an essential part in our logistics solutions



TECHNOLOGY

Providing flexible and comprehensive visibility and milestone reporting that is designed around your individual business needs.

E-FULFILMENT



24 million
units picked

In 2018 Horizon picked and packed
24 million items for eCommerce orders



38,000
orders

■ E-FULFILMENT

STORAGE & INVENTORY MANAGEMENT

Whether you wish to utilise our warehousing services to simply store stock items, or adopt a complete 'supply chain management' service including warehousing, inventory management and order fulfilment, Horizon can support you.

You only pay for what you need and you can increase or decrease the demand when you hit peaks or low-season troughs.

We provide ocean container devanning services, for both palletised & loose-loaded freight.

We can cater for all scenarios; multiple SKUs / product lines, stock inspection checks, palletising to your specifications, case counting, providing physical pallets and wrapping.



■ E-FULFILMENT

INVENTORY MANAGEMENT

Online Warehouse Inventory Management is pivotal and can be the key to the success of your business.

Our WMS – 3PL Central – ensures you have sufficient stock to meet orders, comprehensive SKU detail to enable informed inventory rotation and the flexibility to pick at item, inner, outer and pallet level.

Most of all, you need access to this information in real-time, at your fingertips. All our clients can view their WMS and inventory levels anytime of day or night (24/7), on any web browser or mobile device with internet access..



■ E-FULFILMENT

STORAGE SERVICES

In addition to the more complex logistics services we offer, we are able to provide you with a pallet storage solution that may be the answer to your overstock or outsourcing needs.

Our warehouse facilities are available throughout our global network, including Hong Kong, China, mainland Europe and the UK.

We are able to offer flexible pallet storage racking featuring heavy duty shelving for heavier items. Our storage bays are able to house up to 2,000kgs and are the ideal place for your items, both big and small.



■ E-FULFILMENT

PICK & PACK

Pick & Pack is a critical step in the order fulfilment process.

Horizon has a tried-and-tested process to ensure pick & pack accuracy and fast order-to-despatch times.

Across our global facilities, our services, supported by state-of-the-art warehouse management technology – hiCloud Store, covers a wide range of products and requirements.

From full pallets through to single units, we have the capability for multi-channel picking, and the functionality to pick by first-in, first-out (FIFO); last-in, first-out (LIFO); Best Before End (BBE) and batch rotation.

Whichever method it is, we deliver the most streamlined service possible.



■ E-FULFILMENT

RETURNS MANAGEMENT

Horizon receives and processes returns quickly, enabling you to refund customers and re-stock products faster.

We first eliminate returns that should never happen – due to incorrect or damaged items – through our accurate order fulfilment service.

We then make it easy for customers to initiate and track returns online.

Finally, we receive and process returns quickly, enabling you to refund customers and re-stock products fast.



■ E-FULFILMENT

INBOUND INVENTORY

As a global freight forwarding organisation with 22 network offices and 2000 partner locations, Horizon can manage the movement of your inbound inventory from any origin.

We can collect your goods from origin vendor factory and move via air, ocean or road into destination market, ensure that all customs formalities are taken care of – and receive into our warehouse.

On receipt, goods are checked carefully against your purchase order and packing lists to ensure accuracy – then put away into inventory and recorded in our Warehouse Management System, hiCloud Store.



WAREHOUSING

Horizon International provides a wide range of warehousing facilities, warehouse-management systems and support solutions to meet the requirements of your supply chain.

OUR SERVICES INCLUDE



STORAGE & INVENTORY MANAGEMENT

Horizon offers both long-term storage & order fulfilment for fast moving consumer brands.



SPARE PARTS LOGISTICS

We offer an efficient parts logistics service that presents a unique selling proposition for all industries, which sets our clients apart from their competition..



CONTAINER DEVANNING

Our capabilities extend to managing ocean container devanning & unloading. Let us help you by taking the strain.

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AMAZON FBA

We offer a complete product preparation service for goods destined for Amazon Warehouses across the UK, Europe and the USA.

■ E-FULFILMENT / FOCUS ON

HORIZON INTERNATIONAL FULFILMENT HUB, AYLESFORD UK

- Located in proximity to UK's three major ocean ports, Felixstowe, London Gateway & Southampton.
- 76,000 square feet / + 6,000 pallet bays
- Small pick bays
- Cross-dock facility
- Ocean Container Devanning service
- eFulfilment
- Storage facility
- HM Customs ETSF (External Transit Shed Facility)
- Home to our UK Oceanfreight Operation



TECHNOLOGY

HICLOUD



A screenshot of a data table within the HICLOUD interface. The table has a header row with columns for various data points. Below the header, there are several rows of data, with the first few rows highlighted in green. The table is presented in a clear, organized manner.





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