

KNOWLES TRANSPORT LIMITED NEWSLETTER

Knowledge

ISSUE 4

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Knowles Partner



Knowles are proud to announce our entrance into the **Pallet Network** industry.

In alliance with Palletforce, we will be offering nationwide next day pallet delivery services.

We undertook a thorough selection process and have chosen to work with Palletforce because of their devotion to quality, innovation and IT: Values that we believe are critical to ensure success in today's competitive marketplace.

After going live in July 2015 we will be servicing deliveries to the PE post codes ranging from such towns and cities as Peterborough, Kings Lynn, Downham Market, Ely and Wisbech, as well as the surrounding rural areas.



We are not limited to these areas, in terms of our collection customers, and we will be looking further afield to such areas as Huntingdon and Cambridge to add significant value to local businesses requiring reliable and cost effective overnight palletised distribution.

Alex Knowles, Business Development Manager and company Director comments, 'This as an ideal time to enter this growing industry: We are seeing a constant demand for low quantity,

yet frequent, nationwide distribution services. Given our expertise and reputation for best-in-industry service levels, on a larger scale, we are confident that we can replicate this, to give clients a first class service at cost effective prices.'

For more information regarding the Knowles Pallet Network services and prices please visit:

www.knowlestransport.com



Acquisition of New Depot

Knowles is delighted to announce the **acquisition of a new 240,000 sq/ft warehouse at Cromwell Road, Wisbech.**

This expansion takes our overall warehousing capacity to over 2 million sq/ft over 6 sites.

Construction work began in January 2015, starting with the demolition of two old office facilities, before re-roofing the existing structure and the over cladding of walls. However, it is the construction of a new 40,000 sq/ft warehouse, with state of the art office facilities built-in which is the most exciting stage. This will expand the site to a total of 280,000 sq/ft when it is completed.

'We are seeing the signs of economic improvement within the UK logistics sector and this, in collaboration with an

increase in the demand for quality, yet cost effective warehousing solutions, have been the key drivers behind our decision to purchase, completely renovate and expand this new facility', commented Tony Knowles.

Richard Melton of SDM (principle construction contractor) added, 'Knowles have a reputation for building state of the art warehousing facilities, so we needed to bring this facility in line with the rest of their warehouses. This included installing 20% roof panels, 220mm insulation

within the roof panels and 160mm insulation in wall panels providing Knowles' customers with optimal and highly stable storage conditions.'

The site is due to be completed, including the new warehouse facility and offices, by September 2015.

It is strategically placed for Knowles' distribution services with a large pool of local vehicles to service goods inwards and customer delivery, and represents an exciting development in Knowles history.

Knowles Attains **BRC Accreditation**

Knowles Transport has been awarded the **Global Standard BRC Accreditation** for Storage and Distribution.

The Knowles BRC team have worked intensely and efficiently to ensure the external auditors from SAI Global Certification Services were satisfied in awarding our business with this prestigious accreditation.

Mick Cook, Warehouse Manager and leader of the BRC project commented, 'This has been a fantastic achievement for the Knowles business and it's great to see all the hard work pay off. We have always operated to very high standards and now we have a recognised symbol of this that allows our

customers to be assured of our commitment to the very highest levels of quality.'

Knowles is also aiming to be accredited for ISO 9001 by July 2015; demonstrating our dedication and commitment to being the premium provider of logistical services in the UK logistics sector.



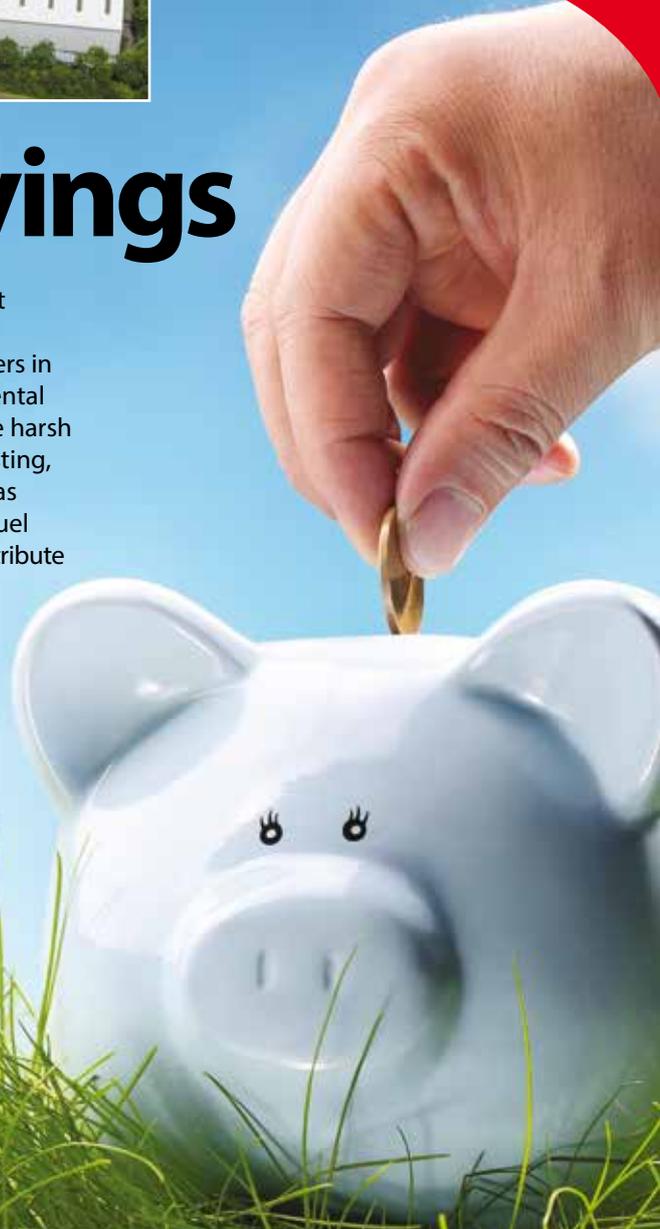
Delivering Environmental **Savings**

We are proud to announce that due to the successful implementation and successful operation of our 200kw Solar project in early 2014 that we have saved over 150,000 kg of Co² since its installation just over a year ago.

Mark Hubbard, General Manager commented;

'We wanted not only to reduce our environmental impacts through our fuel efficiency schemes, we also wanted to offset these impacts as much as possible.

Through our driver development department, we are continually measuring and training our drivers in areas that reduce our environmental impact. Such parameters include harsh acceleration, harsh braking, coasting, idling and harsh steering; all areas which negatively influence the fuel efficiency of our vehicles and contribute to higher vehicle emissions. Through measurement and training we have heightened awareness of the ways in which our drivers can reduce their overall environmental impact, whilst simultaneously ensuring both them, and their vehicles, operate more safely on the road.



Knowles are now a driver **CPC** Training Provider

Jaupt approved



During the past 12 months Knowles newly appointed Driver Development Team have been designing and building their own driver CPC courses. Headed by David Cooper, the department not only delivers courses to their own drivers, but also offers their services to the industry. Currently there are 3 courses approved, and a 4th will be made available by the end of the year. These courses cover all aspects of legislation, road safety and environmental health and safety. Not only does this allow Knowles to control their own training delivery but it also ensures that all their drivers the opportunity to engage in quality training that is both interactive and educational. **'With road safety at the fore front of the company's agenda, it is imperative that our drivers receive good relevant training on a regular basis,'**



comments David Cooper. In addition to the above mentioned courses the company also offers a fuel economy and safe driving module, which incorporates classroom learning as well as road based experience giving tailored one to one driver tuition.

It is perhaps testimony to the standard of the training delivery that recently Knowles has been in partnership with British Sugar to develop a driver CPC course for driver's involved in the annual sugar beet campaign. British sugar has seen this as major step forward in securing road safety throughout the campaign and have set dates to deliver the course to drivers prior to the campaign starting in September 2015.

Should you require some further assistance or have a distribution need, please contact:

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